

DATA COLLECTION METHODS

PROJECT 1 – Collaborative Intervention, Davis Park

1. Effectiveness of program

- a) Post comparison of satisfaction with changes/activities in Davis Park
- b) Post safety and wellbeing
 - To be combined into one survey
- c) Change in number of housing transfer requests
- d) Police involvement
- e) Feedback on improved amenity
 - To be included in post survey

2. Effectiveness of collaboration

- a) Focus Group with Davis Park Working Group members

PROJECT 2: Common Social Issue (Vulnerable children 8-13 years)

1. Effectiveness of program

- a) Program participants' one-on-one final interview:
 - Suggested content
 - Satisfaction with involvement in the project
 - Skills/knowledge learnt
 - Most enjoyable aspects
 - Least enjoyable aspects
 - Pre-post safety and support
 - Pre-post after school activities
 - Benefits of involvement in Project
- b) Focus Group with Principals or their nominees
 - Assessment of benefit for participants and whole of school
 - Assessment of impact on participants' confidence, resilience, connectedness and so on
- c) Pre-post school attendance stats

2. Effectiveness of collaboration

- b) Focus Group with Common Social Issue Working Group

PROJECT 3: Coordination of Wrap-Around Services for Individuals with Multiple Needs

Effectiveness of tools/resources to support service providers to actively involve clients

- Number of tools developed, feedback provided on different versions (recorded and formally incorporated) and number of versions
- Qualitative feedback collected from service providers identifying client involvement (This may be in the form of: anecdotal information, formal survey or formal approaches to services who indicate that they use SWMPF tools/resources to actively involve clients)

Input of clients/consumer reps in developing and reviewing activities and outputs

- Number of client/consumer groups involved in reviewing activities and outputs
- Percentage of SWMPF activities and outputs endorsed by clients/consumer reps
- Sectors represented

- Feedback by clients/consumer reps recorded and formally incorporated

Effectiveness of tools/resources to improve service coordination (feedback from service providers)

- Recording of number and type of tools/resources developed, feedback on different versions (recorded and formally incorporated) and number of versions
- Qualitative feedback collected from service providers identifying improved service coordination due to tools/resources
(This may be in the form of: anecdotal information, formal survey or formal approaches to services who indicate that they use SWMPF service coordination tools/resources)
- Online link to enable feedback on effectiveness of tools/resources developed by SWMPF (embedded in project webpage)

Effectiveness of supports to inter-agency groups

- Survey interagency groups about awareness of other inter-agency groupings (pre- post questions)
- Linkage between identified key barriers and tools/initiatives to support agencies to overcome procedural barriers mapped (e.g. best practice) and feedback about effectiveness of tools collected formally gathered (survey)

Effectiveness of Think Tank

- # Membership
- # Process/systems/guidelines (qualitative/quantitative)
- # Referral of case examples to the Think Tank (quantitative)
- Case studies (2-3) (qualitative)

Effectiveness of collaboration

- Focus Group with Wrap-around Services Working Group

1. Effectiveness of Service Information Tool

- a) Survey of sample local residents
- b) Service providers' focus group
- c) Map of services, profiles and communication strategy (count as outputs)

2. Effectiveness of Collaboration

- a) Focus Group with Social Planning Working Group

PROJECT 5 : Collective Impact of SWMPF

Effectiveness of Collaboration

- a) Focus Group with Leadership Group
- b) Focus Group with Steering Committee
- c) Attendance at meetings and sector representation (quantitative)