

Minutes

Meeting of the SWMPF Leadership Group
9.30am – 11.30am, Friday 1 April 2016
Walyalup Aboriginal Cultural Centre
12 Captains Lane, Fremantle

Chair: Michael Piu (Deputy Chief Executive Officer, St Patrick's Community Support Centre)

Attendance: Glenn Mace (District Director, Department for Child Protection and Family Support); Leanne Hartill (Manager, Neighbourhood Development, City of Melville); Bram Dickens (Manager, Palmerston Association); Gail Bowman (Manager, Community Development, City of Cockburn); Michael Perrott (Business representative); Olwyn Craske (Team Manager, Ruah Inreach, Fremantle); David Cain (Executive Manager, Community Living, UnitingCare West); Penelope Mogridge (Head of Department, Social Work, Fremantle Hospital); Jenni Victory (Discipline Coordinator of Social Work, Alma Street Centre); Jennie Gray (Regional Manager - South Metro, Anglicare WA); Maureen Colgan (Community member); Dylan Smith (Executive Officer, Fremantle Foundation); Tracy Foulds (Chief Executive Officer, Explorability); Gary Anderson (Assistant Regional Executive Director, South Metropolitan Education Region); Claire Heffernan (Manager, South West Metropolitan Youth Justice Services); Tracey Delamare (Manager, Program Development, Rocky Bay); Megan Milligan (Senior Health Promotion Coordinator, South Metropolitan Population Health Unit); Lucy Coleman (Service Centre Support Manager, Department of Human Services); Catherine Hollingworth (Service Manager, Fremantle CAMHS); Karin Mac Arthur (Executive Director, SWMPF)

Apologies: Beverley Bone (Manager, Community Development, City of Fremantle); Luli Kastrati (Regional Manager, Access Housing); Colin Alston (Area Manager, Disability Services Commission); Inspector Tony Carabetta (WA Police); Julie Mitchell (General Manager, SMYL); Peta Wootton (CEO, Fremantle Multicultural Centre); Maria McAtackney (Nyoongar Outreach Service); Ann Atkinson (Strong Families); Lesley Moreschi (Meerilinga); Dee Skuza (Chair, Vulnerable and At Risk 8-13 Year Olds Working Group and Community Development Officer – Youth, City of Melville); Jenni Gordon (Senior Research and Operations Officer, SWMPF and PIR)

Observer: Brendan Moore (Aboriginal Engagement Officer, City of Fremantle)

1. Welcome

Brendan Moore, Aboriginal Engagement Officer with the City of Fremantle, welcomed the Leadership Group in language.

Brendan went on to give a brief introduction to the Walyalup Aboriginal Cultural Centre (WACC). The WACC was opened in March 2014 following extensive consultations with the local Aboriginal community. The feedback from these consultations is reflected in the many activities that are now offered at the WACC, including courses and workshops in language, art, mosaics, jewellery and cross cultural awareness.

Brendan noted that the room in which the Leadership Group was assembled was available for hire and encouraged members to hire the room for meetings and workshops.

Michael welcomed in absentia Joanna Arbel, Strategic Communications Adviser at the City of Melville, who has recently assumed the role of Chair of the Social Planning Working Group. Jo's communications skills are going to be a tremendous asset as the working group progresses its communications campaign to raise awareness of the services available in the region (through the SWMPF's 'My Community Directory' – see item 4).

Michael advised a minor change in the agenda, whereby the presentation of Inclusion WA was brought forward to enable the meeting to end with Amma Buckley's focus group discussion.

2. Approval of minutes of meeting 6 February 2016

The minutes were approved without change.

3. Business arising from the minutes

All actions have been completed.

In relation to Item 6 (Business case for SWMPF Stage 2), Michael reported on the Steering Committee's deliberations on the issues referred by the Leadership Group as follows:

Alternative to SWMPF membership fee

Following the decision of the Leadership Group in February not to proceed with a proposed membership fee, the Steering Committee considered alternative means of securing the ongoing commitment of members to the SWMPF initiative.

It was agreed that one possibility would be to ask all members to pledge an agreed level of resourcing, including staff hours, to the SWMPF. Further, it was suggested that should the SWMPF continue next financial year, it would be opportune to revisit our agreed priorities and outcomes, and drill down from

these to identify the specific resourcing requirements in order to achieve those outcomes. This could then form the basis of the pledges made by individual organisations towards resourcing the SWMPF. Such a process could assist in making pledges more tangible and relevant as well as highlighting the importance of organisations committing to deliver on what they pledge.

The Leadership Group would not be asked to discuss alternatives to a membership fee until the SWMPF had received confirmation that it would receive funding to continue post June 2016.

Review of Leadership Group decision-making processes

The question of Leadership Group (LG) decision making processes was considered, as requested at the last LG meeting. The issue arose as the LG had previously resolved in favour of membership fees – on which basis the funding submission was prepared to the Department for Local Government and Communities.

However, when the question of the quantum of those fees came back to the LG, the whole concept was overturned. The Committee considered in general terms the particular circumstances of this case and the potential learnings which arise in terms of decision making processes more broadly within the LG. The question of the ability of LG members to commit their organisations, particularly from a financial perspective, arose. Again, it was agreed that this discussion should be held off, on the basis that should sufficient funding be secured to continue SWMPF, this could be included in the intended review of SWMPF governance more broadly.

Special workshop on collaboration

Given the purpose of this workshop is designed to re-engage members in the SWMPF, it was agreed that it should be held once there is confirmation regarding continued funding post June 2016.

4. Update from Executive Director, SWMPF, and working group chairs

Members received the Executive Director's written update with the meeting papers. The presentation to the LG took the form of a 'stock take' to assess the progress that has been made by each of the four working groups to deliver the shared project outcomes.

Social Planning

Karin noted that three out of the four shared project outcomes have been completed; notably:

1. A listing of all human services provided in the three local government areas (Cockburn, Fremantle and Melville) is easily accessible in one public location.

2. Human services provided in the three local government areas, including duplications and gaps, are mapped and the data made available to all service providers and planners in the region.
3. Demographic and social profiles are developed for the most disadvantaged communities in the region, using comparable data across the three local government areas.

The focus of the working group is now on delivering the following outstanding outcome:

4. Consumers demonstrate increased awareness of human services available in the region.

This outcome involves two key initiatives. The first is the development of the SWMPF's online community directory; the second is the promotion of the directory among residents and service providers.

Noting that there are still some significant corrections to be made before the SWMPF's My Community Directory (<http://directory.swmpf.org.au>) can be promoted, Karin gave a brief demonstration of its various features.

Updates are the responsibility of the individual service providers, who can log on to the site to make amendments to their individual listings. Service providers receive regular reminders from My Community Directory HQ to check their details are current.

The site is optimized for mobile devices. Many thanks to Bram Dickens for providing the following instructions:

The process is to use the web browser (safari on an iPad or iPhone) to bring up the directory homepage and then use the Airdrop facility to add to the iPad or iPhone Home Screen. The Airdrop icon is at the top of the screen and looks like a box with an arrow going from the centre the top.

On a windows phone, which I use, you follow the same initial process then select the option at the bottom of the screen to pin the homepage to start.

Samsung and other phone users would also follow the same initial process to bring up the Directory home screen and then follow the phone's facility for adding to the homepage.

The Leadership Group was shown drafts of the poster and DL brochure, which will be widely distributed to promote the directory. The DL brochures will also be included in the LGAs' next rates mail outs. Members of the working group will be giving presentations to inter-agency groups to run through the directory with them. Megan Milligan noted that the feedback from consultations she had undertaken with service providers to determine the most effective way of promoting the directory had informed the group's communications strategy.

The Social Planning working group was thanked for all its hard work in developing the SWMPF My Community Directory, which was referred to as a “milestone achievement”.

Coordination of wrap-around services

The working group has made significant progress in delivering four of the five shared project outcomes. This includes the:

- Development of information sharing tools to support service coordination;
- Mapping of inter-agency groups in the region;
- Publication of a directory listing all the inter-agency groups;
- Organisation of the first-ever workshop of inter-agency groups;
- Publication of the ‘10 building blocks to effective collaboration’, in accordance with the priorities identified by workshop participants;
- The establishment of the SWMPF Think Tank and the successful outcome of its first referral (regarding collective responsibility for addressing anti-social behaviour in Willagee).
- Working group members have identified a number of important systemic barriers and are developing referrals thereon to the Think Tank.

In addition to its ongoing work to progress initiatives relating to the first four project outcomes, the working group is now focusing on the final shared outcome which concerns person-centred care.

The group is indebted to Jennie Gray and Anglicare for providing first of all a much-needed definition of person-centred care as well as a self-assessment tool for the use of organisations. This self-assessment tool has provided the group with an invaluable foundation from which to work.

The SWMPF is also developing a library of resources relating to person-centred care. Leadership Group are encouraged to share with Karin any resources they have found useful and these will be passed on to the group.

Vulnerable and at risk 8 – 13 year olds

Gary Anderson was thanked for his assistance in bringing the protracted discussion with Winterfold Primary School to a conclusion. WPS decided to withdraw from the SWMPF project as it had no longer a large number of high needs students. Those who had participated in the program were “engaged and attending to a satisfactory level”.

The working group has made significant progress in three out of the four project outcomes (school attendance, resilience building, engagement in local activities). In addition to continuing its work in these areas, it is now focusing on the outstanding outcome which relates to the children feeling “safe and supported in their community”.

The working lunches, which are to be held the last week of Term 1, will be asking the students to present their ideas on how best to spend the \$5,000 grant that each school has generously received from the Fremantle Foundation. All proposals need to benefit all students in the school.

Karin noted the welcome advice from the working group chair, Dee Skuza, that all the Caralee children participating in the SWMPF project are now engaged in local out of school activities (one of the project's shared outcomes).

Collaborative place-based intervention in Davis Park

While significant progress has been made towards delivering all three shared project outcomes (residents feel safe and supported; residents report Davis Park is a good place to live; and children and young people are engaged in recreational activities), much work remains to be done, particularly as regards housing and policing issues.

A new Sergeant is now leading the local police team in Davis Park and is aware of the urgent need to obtain sufficient evidence with which to charge the new tenants (an alleged drug dealer and an alleged burglar) before the probationary periods for their tenancies are up.

The question was raised as to what the Housing Authority is planning for Davis Park, following the Herald (and other) articles relating to a possible "bulldozing" of the area.

Concern was also expressed about the apparent failure of the Housing Authority to implement its sensitive allocation policy in Davis Park. The SWMPF had previously been advised that this policy would be implemented in order to give the residents some respite (and to support the SWMPF collaborative project).

Karin reported Bev Bone's welcome advice that the City of Fremantle has now installed a syringe bin at Davis Park.

Assertive outreach workers from St Patrick's Crossroads program are now working in Davis Park following the emergence of rough sleepers in the area.

Finally, Karin reported on other recent developments, including the successful \$24,000 grant application to Lotterywest towards funding the Ernst and Young social impact investment study as well as the recent advice from Gavin Lewis, CEO of IPAA, that at least two "leaders in the public sector" have recommended that the SWMPF be nominated for the 2016 Achievement Awards in the following categories:

- i) Innovation in the Not-for-Profit Sector and
- ii) Best Practice in Collaboration between Government and Non-Government Organisations.

Actions:

- Karin to raise questions from the meeting in relation to Davis Park with the Housing Authority's representative on the Leadership Group.

5.Presentation on SWMPF Community Directory (Jenni Gordon)

As Jenni was unwell, Karin provided this presentation as part of her update (refer item 4).

6.Mentally Healthy Communities Project – Presentation by Matt Shaw and Kristee Jolly, Inclusion WA

A copy of the presentation is attached for the reference of those unable to attend the meeting and learn first-hand about this terrific project which is being run in partnership with the City of Fremantle.

Inclusion WA would welcome advice from Leadership Group members as to any community groups or sporting clubs that they should specifically target. They would also welcome members' views on any specific training that should be provided. Please note contact details are provided in the attached presentation.

7.Focus group – Evaluation of the SWMPF Leadership Group (Dr Amma Buckley, Curtin University)

Amma conducted a focus group interview with the Leadership Group members as part of the formal evaluation of the SWMPF initiative. Steering Committee members had already participated in this interview earlier in the week. Karin absented herself during this part of the meeting.

8.Any other business

Many thanks to Brendan, Bev and the City of Fremantle for hosting our meeting in the beautiful Walyalup Aboriginal Cultural Centre.

10.Next meeting – 3 June, 2016

The venue for the next meeting, to be held in Melville, will be advised in due course.